



## NEW MANAGEMENT AT KEW RIVERSIDE

On the 5<sup>th</sup> January 2009 Mr Kevin Chrisite took over as the new Estate/Development Manager from Melanie Le Gal who is now on maternity leave.

Kevin can be found in his office situated in the Apex between 9am-5pm Monday to Friday. If you would like to speak with him about estate issues please call 020 8392 8800 or email [Kevin.chrisite@peverel.co.uk](mailto:Kevin.chrisite@peverel.co.uk). Alternatively if you would like to speak with him in person please call or email Liz (please see page 2) to arrange an appointment.

The rest of the Estate Management Team remains unchanged. Please do ask if you require any assistance and we will do our utmost to help.

Elizabeth Moreton	-	Assistant Development Manager
Pavol Pavciak	-	Head Caretaker
Boris Rostas	-	Caretaker
David Linton	-	Head Concierge (Dayshift)
Aaron Thomas	-	Concierge (Dayshift)
Tomasz Weglarz	-	Concierge (Nightshift)
Jakub Laskowski	-	Concierge (Nightshift)

**Please note that** Estate Management Staff look after communal areas only – unfortunately we are not allowed to or insured to go into properties except in real emergencies.

## CONGRATULATIONS!

As some of you may know Mel gave birth to twins on Sunday 8<sup>th</sup> February. Both Mummy and babies are doing very well and we hope to see them down at the Apex in the next few months (as well as Murphy!)



If you would like to contact Mel personally please see Liz at Reception in the Apex who can either pass on your regards or provide further contact information.

## ESTATE MANAGEMENT OFFICE OPENING TIMES

The estate management office will be open from **9am – 5pm Monday to Friday** and will be closed at Weekends and Bank Holidays.

You can contact either Kevin Chrisite or Liz Moreton on 020 8392 8800 or via email on [kevin.chrisite@peverel.co.uk](mailto:kevin.chrisite@peverel.co.uk) and [elizabeth.moreton@peverel.co.uk](mailto:elizabeth.moreton@peverel.co.uk)

## **Megaflow Maintenance**

**Can all apartment owners and occupiers be vigilant in completing their megaflow maintenance (please see website for further information). It is obvious from the amount of water coming into the car parks that many flats have not completed this essential maintenance.**

These hot water cylinders require annual maintenance. If you do not carry out this maintenance you are wasting money by heating up water that is then discharged into the car park via copper pipes. This in turn causes puddles and damp brickwork in communal areas.

Houses – Can all tenants of town houses please remember to check the length of the horizontal flue between the boiler and the outside wall (if applicable). It is important that the length of flue remains well maintained to avoid any potential leakage of Carbon Monoxide.

## **Recycling – Apartments**

Car park bins once again are being filled with cardboard that can and should be recycled. This inconsiderate dumping takes up valuable space in the bins and is a major inconvenience to other residents and the caretaker, whose time could be better spent on other important issues around the estate.

## **Dumping in Bin Rooms**

If you have any large items to be disposed of (e.g. beds / fridges) – please call the council to arrange collection. ([www.richmond.gov.uk](http://www.richmond.gov.uk))

The bin rooms are not for dumping of large items and it is not the responsibility of the Estate Management to remove these items. This is also a large health and safety risk.

## **Objects in Car Bays**

**Please note that it is against the terms of the lease** to store anything other than your vehicle in your Parking Bay

**3. Not to use the Parking Space for any purpose other than the parking of private motor vehicles having a current road fund licence.**

If you do have any items left in your car parking bay please remove them immediately. Thank you.

## **Parking Restrictions**

Following a number of complaints with regards to parking issues please make sure that you are aware of the parking restrictions on the estate (which can be found on the website). Please also ensure that any permits received are displayed clearly and correctly on the dashboard.

## **GENERAL INFO**

Any ideas or suggestions please feel free to contact the Estate Management Office on 020 8392 8800 or e-mail: Kevin on [Kevin.chrisite@peverel.co.uk](mailto:Kevin.chrisite@peverel.co.uk) or Liz on [elizabeth.moreton@peverel.co.uk](mailto:elizabeth.moreton@peverel.co.uk)

### **Kew Riverside Residents Association**

Robert Harber – Treasurer  
[robertharber@btinternet.com](mailto:robertharber@btinternet.com)  
Andy Reynolds – Apex  
[kewkwin@googlemail.com](mailto:kewkwin@googlemail.com)

Simela Karasavidis – Legal  
[skarasavidis@whitecase.com](mailto:skarasavidis@whitecase.com)  
Paul Griffith – Security  
[paul\\_e.griffith@yahoo.co.uk](mailto:paul_e.griffith@yahoo.co.uk)

Rona Lichtensteiger - Landscaping  
[rona@ronalichtensteiger.co.uk](mailto:rona@ronalichtensteiger.co.uk)

### **Kew Safer Neighbourhood Team at Richmond Police Station**

Tel: 07879 433 392 / 020 8247 7257

PC Steve Bone  
PC Bob Hocking  
PCSO Steve Potterill  
PCSO Charlie Shurley  
PCSO Mithan Jani

**Complaints or queries with regard to Thames Valley Housing Association properties should be made to:-**

**Thames Valley Housing Association:**

**Tel 020 8607 0607 or [Dympna\\_oneill@tvha.co.uk](mailto:Dympna_oneill@tvha.co.uk) or [greg\\_pope@tvha.co.uk](mailto:greg_pope@tvha.co.uk)**

**Thames Valley Anti-Social Behaviour Hotline:-  
0800 358 7767 or 0800 0232 087 out of hours.**

**Richmond Council – Weekend Neighbour Noise Number: 07944 038 495**