



## Local Events:

Richmond Council organise many attractions for children during the summer break. You can find more information on:

[http://www.richmond.gov.uk/home/leisure\\_and\\_culture/childrens\\_activities/liveitup.htm](http://www.richmond.gov.uk/home/leisure_and_culture/childrens_activities/liveitup.htm)

Kew Gardens will celebrate the International Year of Biodiversity from 29 May to 5 September with an exciting variety of biodiversity themed exhibitions and events.

For more info please contact:

Royal Botanic Gardens, email: [info@kew.org](mailto:info@kew.org) / 24-hour visitor information line: 020 8332 5655

Ham House: celebrating 400 years!

Ham House is a stunning Stuart mansion house set on the banks of the River Thames. It is a fabulous example of a home from the Restoration period in Britain. The exotic rooms display rare collection that offer a unique glimpse into the fashions and court lifestyle of 17<sup>th</sup> century of England. [From 1-31 August, kids can visit Ham House and gardens for free.](#)

Tel: 0208 940 1950, house open 12-4pm and garden, shop and restaurant 11am-5pm.

## Coffee Morning

We thought in order to improve communication on the Development will would host a coffee morning once a month where you can drop in and have a chat with the Development Manager or just chat with some of your fellow residents, Our first coffee morning will be held sometime in September when the Apex refurbishment will be complete.

## Block Redecoration

Following the successful completion of phase one of the redecoration works in February, phase two of the project will begin in the mid August, blocks to be decorated during this phase of the works are Aura, Terrano and the Apex Leisure Centre. Formation Management will be undertaking the works once again. We will be communicating will all affected residents prior to the commencement of the works.

## Local Services

If you would like to advertise any services on the next newsletter please contact the Estates office and we will include it on the next issue.

## Large item removal

If you are replacing large items of furniture please contact Richmond council to collect any bulky waste, the refuse collection teams will not collect large items from the bin stores. To arrange a collection Contact Richmond council wastes on 08456 122660

## Magenta Water Features

Magenta water ponds have now been refurbished to include a water feature and areas of planting. We think the area is now massively improved and we hope you like the new look. Feel free to look it over yourself and feedback any comments.

## New addition to the Development Team

Lue Hartnell-Baker is a new team member. Lue's background is in the private sector of the leisure service, she leaves a role in the city where she was responsible for the management of the studio programme for a large private gym facility. Lue's first task will be to evaluate the Apex service with view to improving and widening the offer. Lue is qualified leisure instructor and is also able to provide various classes. If you have any ideas of classes you would like drop in and have a chat to her

### Gate House Duties

**Parcels** – We are pleased to accept parcels on behalf of residents, before we can sign for a parcel or accept it on your behalf we do require you to complete a disclaimer form. These are available from the gatehouse or estates office and **must** be completed before we can accept a parcel on your behalf. Storage space within the gatehouse is tight, unfortunately we can only accept parcels that can be stored within the gatehouse, perishable items cannot be stored.

**Resident Registration** – In order to provide you with the best possible service we like to maintain accurate resident information, if you are new to the development or have recently changed your phone number or email address please contact the Estate office or Gatehouse for a residents registration form and once completed drop it back into either of them.

### Covenants

We have recently experienced breaches to the terms of covenant. Exerts from the covenant are available for viewing

[www.kew-riverside.net/useful.htm](http://www.kew-riverside.net/useful.htm)

The development has a quantity of short term tenancy. We intend to contact the local estate agencies to provide perspective tenants with a copy of the terms; as the terms and conditions for the development need to be maintained.

Please refer to your individual covenant for further detail.

### Consort Contact Info

**Estate Office:** Monday - Friday 9am-5pm

T: 0208 392 8800

F: 0208 878 0795

Development Manager:

[Kevin.christie@consortpm.co.uk](mailto:Kevin.christie@consortpm.co.uk)

Office Supervisor:

[Kasia.galazka@consortpm.co.uk](mailto:Kasia.galazka@consortpm.co.uk)

**Gate House (24hrs) 0208 3929114**

Consort Customer services: 08451 947044

Email [customerservices@consortpm.co.uk](mailto:customerservices@consortpm.co.uk)

For further information regarding Kew Riverside visit our website: [www.kew-riverside.net](http://www.kew-riverside.net)

### Apex refurbishment update

Apex refurbishment works begun on 05<sup>th</sup> July and will take approximately 10 weeks to complete. During this time aspects of the centre will be restricted, we will be updating the notice boards and providing you with key information affecting the use of the centre throughout the works. We would like to apologise for any inconvenience these works cause however they are necessary and disruption will be kept to a minimum. Throughout the works your Development Manager Kevin Christie will be liaising with the Project Supervisor from Kiers and will be available to answer any queries you may have relating to the works.

### Agreements made by the KRRRA for residents from the Management Meeting.

Meeting to discuss the benefit of mounting a legal challenge against St James with regard to recovering costs for the Apex pool plant

Detailed proposal for relocating the Concierges office so as it operates on the way into the Development as opposed to the way out is to be prepared and posted up in the Apex centre for residents to review.

Detailed proposal for the improvement of the pavements and road markings is to be prepared and posted up in the Apex centre for residents to review.

### Residents Association Contact Info

Robert Harber -

[robertharber@btinternet.com](mailto:robertharber@btinternet.com)

Paul Griffith -

[Paul\\_e\\_griffith@yahoo.co.uk](mailto:Paul_e_griffith@yahoo.co.uk)

Rona Lichtensteiger -

[rona@ronalichtensteiger.co.uk](mailto:rona@ronalichtensteiger.co.uk)

Alastair McKeown -

[alastair\\_mckeown@hotmail.com](mailto:alastair_mckeown@hotmail.com)

### Safer Neighbourhoods Contact Info

T: 0208 721 2930

Email: [Kew.SNT@met.police.uk](mailto:Kew.SNT@met.police.uk)